

EU Poison Centre Emergency Numbers

National poison information lines for the 27 EU Member States · Issued 5 October 2026

In a life-threatening emergency anywhere in the EU, call 112. Call the national poison centre for advice after exposure to a product. Have the product label or the safety data sheet to hand.

DIRECTORY BY MEMBER STATE

Member State	Emergency number	Centre and conditions
Austria	+43 1 406 43 43	Vienna Poison Information Centre (Vergiftungsinformationszentrale)
Belgium	+32 70 245 245	Belgian Poison Centre (Centre Antipoisons / Antigifcentrum). Also serves Luxembourg.
Bulgaria	+359 2 9154 233	Toxicology Clinic, Pirogov Emergency Hospital, Sofia. Calls are answered in Bulgarian.
Croatia	+385 1 2348 342	Poison Control Centre, Institute for Medical Research and Occupational Health, Zagreb
Cyprus	1401	Poison centre short code, dialled within Cyprus
Czechia	+420 224 919 293 or +420 224 915 402	Toxicological Information Centre (TIS), Prague
Denmark	+45 82 12 12 12	Danish Poison Line (Giftlinjen), Bispebjerg Hospital
Estonia	16662 within Estonia; +372 794 3794 from abroad	Poison Information Centre (Mürgistusteabekeskus)
Finland	0800 147 111 within Finland, free; +358 9 471 977	Poison Information Centre (Myrkytystietokeskus), Helsinki
France	+33 1 45 42 59 59	ORFILA national line (INRS), which gives access to the regional poison centres. Paris poison centre direct: +33 1 40 05 48 48.
Germany	Regional. Berlin +49 30 19240; Munich +49 89 19240	No single national number. Regional poison centres (Giftnotruf) cover the federal states. For acute emergencies call 112.
Greece	+30 210 779 3777	Poison Information Centre, P. & A. Kyriakou Children's Hospital, Athens
Hungary	+36 80 201 199	Health Toxicological Information Service (ETTSZ). Free, 24 hours.
Ireland	+353 1 809 2166	National Poisons Information Centre, Beaumont Hospital, Dublin. Public line 8 am to 10 pm every day. At other times call 112 or 999.
Italy	+39 02 6610 1029	Milan Poison Control Centre, Niguarda Hospital. Other regional centres also operate.
Latvia	+371 6704 2473	Poisoning and Medicines Information Centre, Riga
Lithuania	+370 5 236 2052 or +370 687 53378	Poison Control and Information Bureau, Vilnius
Luxembourg	+352 8002 5500	Free, 24 hours. Answered by the Belgian Poison Centre.
Malta	112	Toxicological emergencies are handled through 112.
Netherlands	+31 88 755 8000	National Poisons Information Centre (NVIC). For healthcare professionals only. Members of the public should call their doctor, or 112 in an emergency.

Member State	Emergency number	Centre and conditions
Poland	+48 42 631 47 24	Toxicological Information Centre, Łódź. Regional centres also operate. For acute emergencies call 112.
Portugal	+351 800 250 250	Poison Information Centre (CIAV). Free within Portugal.
Romania	+40 21 599 2300; +40 21 318 36 06	Toxicology Information Centre, Emergency Clinical Hospital, Bucharest. The second number is the Toxicological Information Office, weekday office hours. For acute emergencies call 112.
Slovakia	+421 2 5477 4166	National Toxicological Information Centre (NTIC), Bratislava
Slovenia	112	Poisoning emergencies are handled through 112.
Spain	+34 91 562 04 20	National toxicological emergency line (INTCF). For toxic emergencies only.
Sweden	112, ask for Poison Information; +46 10 456 6700	Swedish Poisons Information Centre (Giftinformationscentralen). Use 112 for urgent cases and the direct number for less urgent enquiries.

USING THIS LIST

- Most of these lines answer 24 hours a day. Exceptions are noted in the table.
- Free-phone numbers and short codes, such as 0800, 16662 and 1401, generally work only from inside that country.
- Call charges vary by country and by telephone provider.
- Poison centres change their numbers from time to time. Check the national centre's own website before relying on a number for anything other than first reference.

USING THESE NUMBERS ON SAFETY DATA SHEETS

- A national poison centre number may be shown in Section 1.4 of a safety data sheet only for products supplied in that country. One country's number may not be used for another.
- Several countries let a supplier show the number only after the product has been notified to the national body, and some also require an agreement or a fee. Ireland is one example.
- Germany has no single national number. Suppliers there normally contract an emergency response service.
- In the Netherlands the number must be shown with the statement that it is only for informing healthcare professionals in cases of acute poisoning.

CONTACT

Next Everything, trading as Paint On Screen, 4779 Ewell Rd., Fredericksburg, VA 22408, USA. Telephone +1 800-236-8015. sales@paintonscreen.com. www.paintonscreen.com